



Understanding Statistical Process Control

Donald J. Wheeler

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This internationally acclaimed textbook is widely used for teaching basic SPC, Data Analysis, and Continual Improvement Techniques to those who work in manufacturing and process industries.

While retaining the superb examples and case histories of the original, the third edition of this classic text includes new material on several important topics:

An expanded definition of World Class Quality, including Excess Cost of Production

A new Pattern Detection Guideline

New material on how the Western Electric Zone Tests look for different sized signals

A completely new chapter on Capability, Predictability, and World Class Quality including new examples:

Better ways to interpret and use the capability and performance indexes; An updated discussion of estimating the fraction nonconforming; The Myth of Long-Term Capability...explained and illustrated; New material on Converting Capabilities into Effective Costs of Production and Use; New exercises illustrate the power of conversion.

New section on the Nature of Assignable Causes and Common Causes

Revised material on Charts for Count-Based Data for greater clarity

New section on the Transformation of Data

Updated Bibliography

New, more comprehensive tables in the appendices.

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