

## Museum Volunteers: Good Practice in the Management of Volunteers (Heritage: Care-Preservation-Management)

Sinclair Goodlad, Stephanie McIvor

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*Museum Volunteers* is a practical handbook on the use of volunteers as interpreters within museums. Drawing on key examples of outstanding practice from the UK and North America, this book forms a unique resource on volunteerism.

#### This book:

- \* reviews research on the changing priorities of museums
- \* examines a form of volunteering that has provided benefits to all participants in an activity similar to museum interpretation student tutoring
- \* describes and analyses the strengths of five exceptional volunteer programmes in Canada and the USA
- \* reports the finding of five volunteer programmes set up and managed by the authors in the Science Museum, London
- \* examines the development process of the pilot studies and the consequent establishment of a permanent volunteer programme in the Science Museum, London
- \* discusses the mutual benefits that volunteer programmes can bring to museums and volunteers
- \* offers suggestions on the practical day-to-day management and administration of volunteers.

This book is essential reading for anyone involved with the management and administration of a museum, or, is thinking of offering their services to a museum as a volunteer.



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